



Stanbic
Bank

Process for reclaiming funds in dormant accounts transferred to Bank of Ghana



Submit a request to reclaim funds in your dormant account. Dormant accounts refer to any accounts that have not been operated for a minimum of two years. After five year of dormancy, balances in the account would be transferred to the Bank of Ghana.



This would be validated and submitted to the Bank of Ghana within five working days after request was submitted.



Holders of dormant accounts may also apply directly to the Bank of Ghana for access to their transferred funds. The Bank of Ghana would consult the bank where the account was held, to validate the claim.



After validation, the Bank of Ghana would transfer the funds to an account of the claimant at the bank where the funds used to be held.



Balances of dormant accounts will be transferred to Bank of Ghana after being dormant for three years.



Dormant accounts refer to any accounts that have not been operated for a minimum of two years.